

**Government General Degree College, Singur**  
**Internal Quality Assurance Cell**  
**Student's Satisfaction Survey, Session 2022-23**

**A Report**

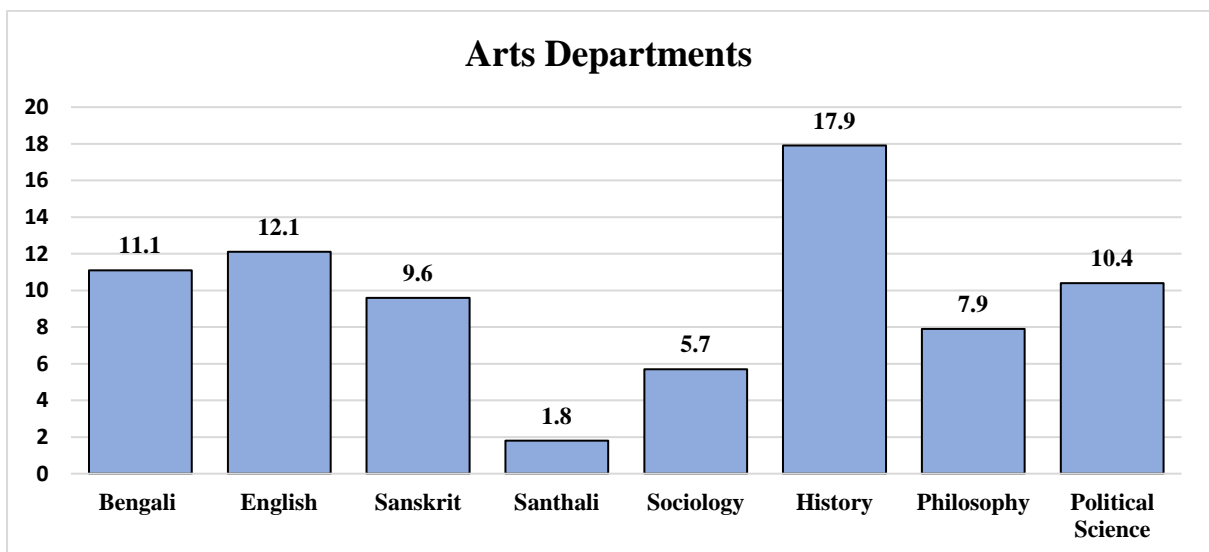
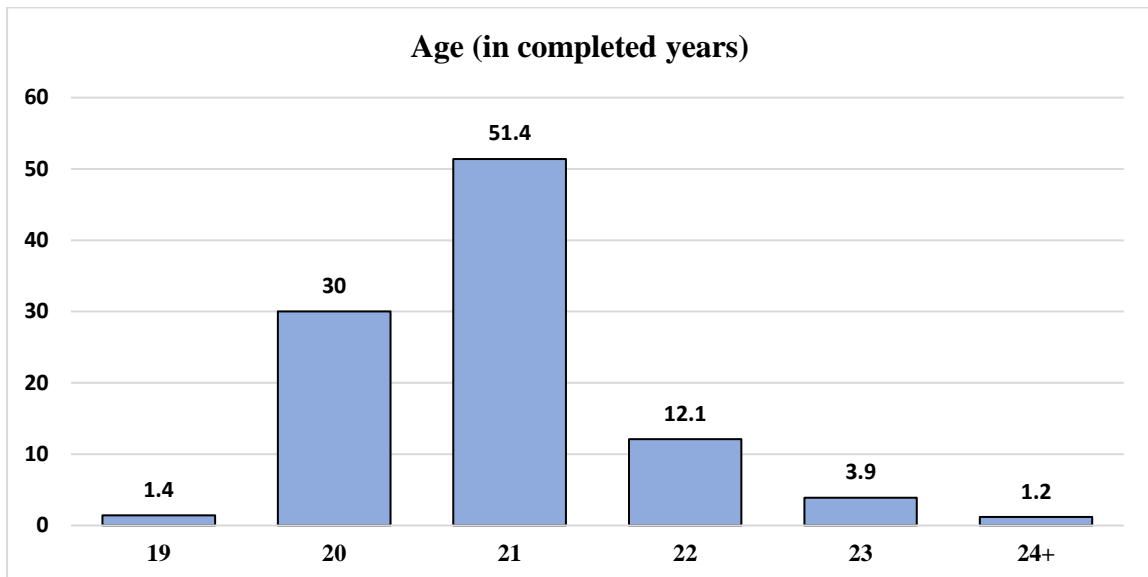
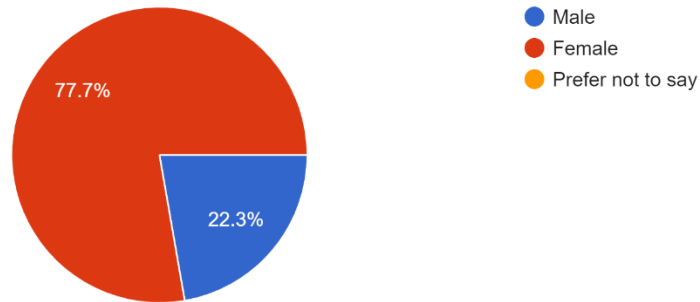
Student's Satisfaction Survey is conducted regularly in the college. For the academic year 2022-23, a total number of 566 students participated. More than 95% students expressed satisfaction regarding completion of syllabus and communication skill of the faculty members. Around 90% students satisfied with teaching learning and internal evaluation process. Most of the students expressed that the institution strictly follows mentor-mentee relationship that identify and encourage the strength as well as weakness of the students. Moreover, teachers encourage in soft skills, life skills, employability and extracurricular aspects of the students. Students also expressed that around 80% of the teachers use ICT tools while teaching. The detailed analysis and suggestion were placed in the IQAC meeting dated 18<sup>th</sup> July, 2023, for appraisal and suggestion of members and for further action.

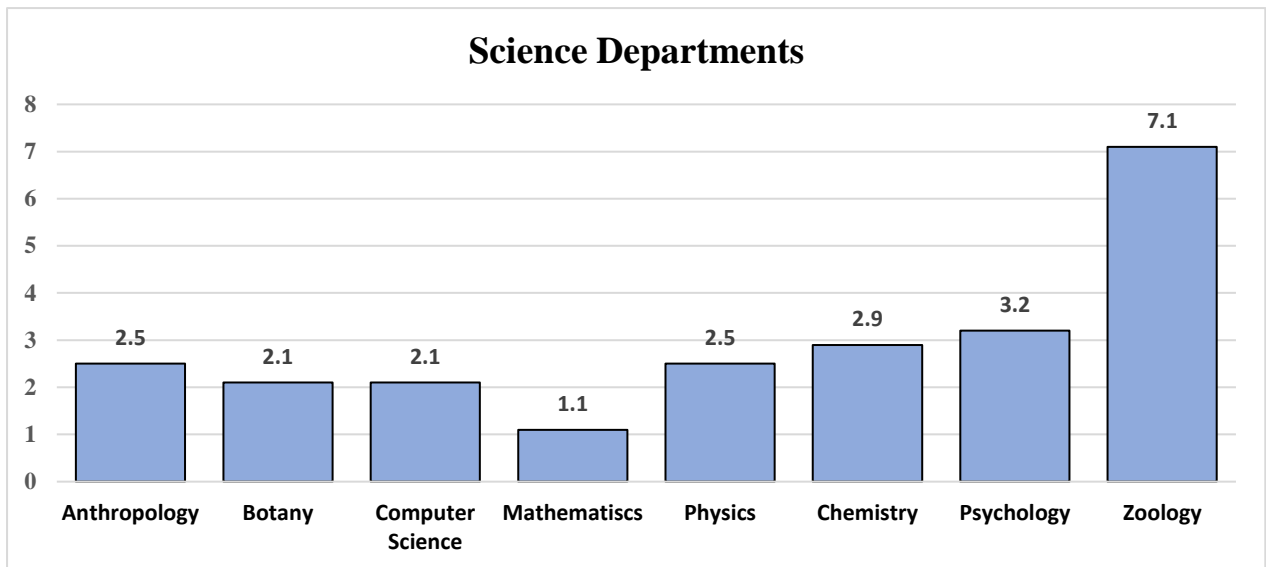
**IQAC Coordinator**

**Principal**

## Gender

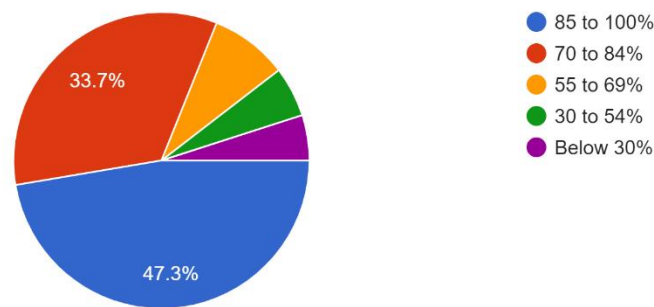
566 responses





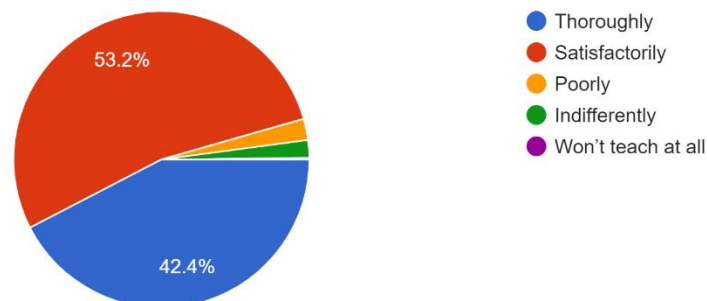
1. How much of the syllabus was covered in the class?

566 responses



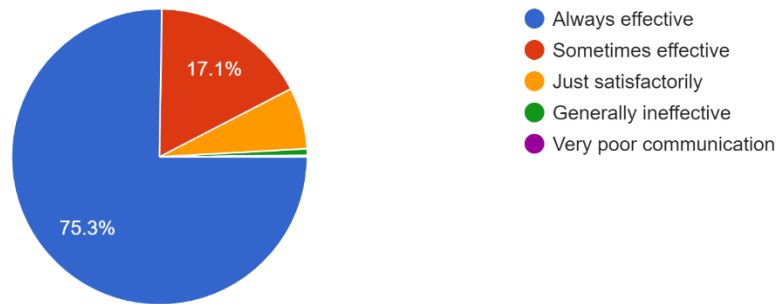
2. How well did the teachers prepare for the classes?

566 responses



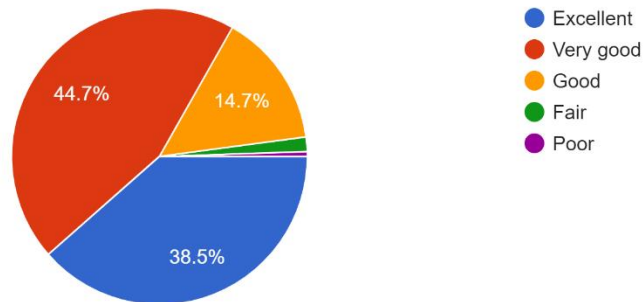
### 3. How well were the teachers able to communicate?

566 responses



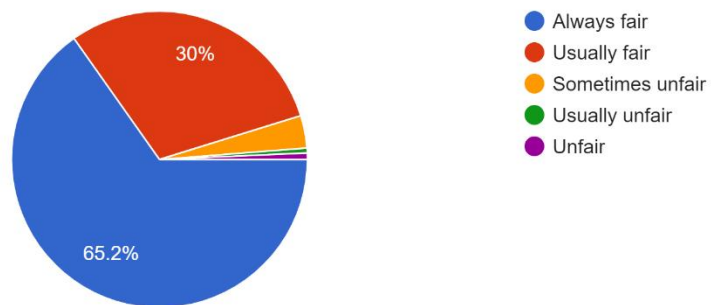
### 4. The teacher's approach to teaching can best be described as

566 responses



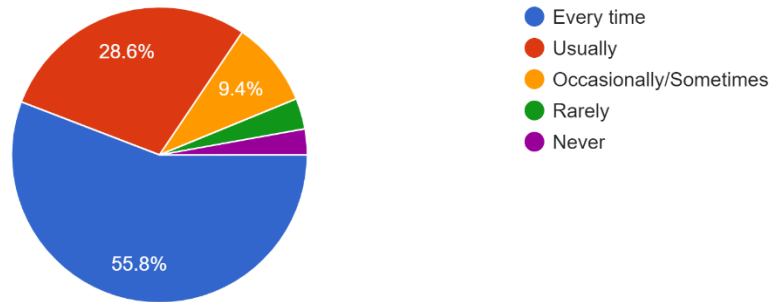
### 5. Fairness of the internal evaluation process by the teachers.

566 responses



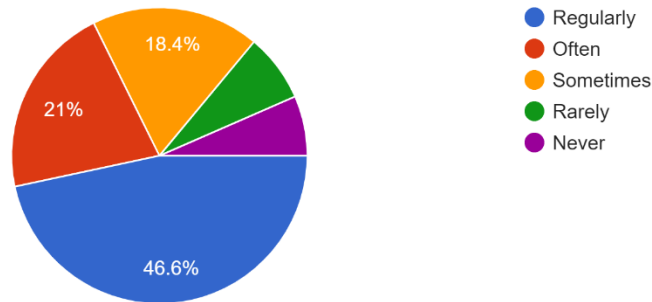
6. Was your performance in assignments discussed with you?

566 responses



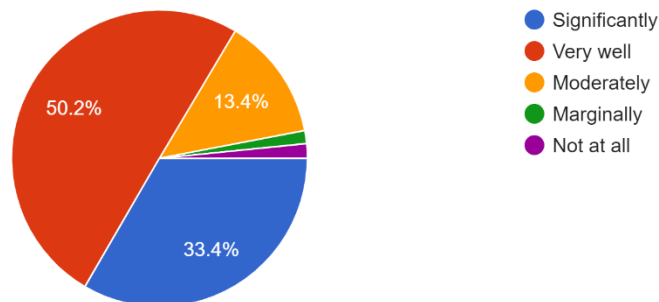
7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.

566 responses



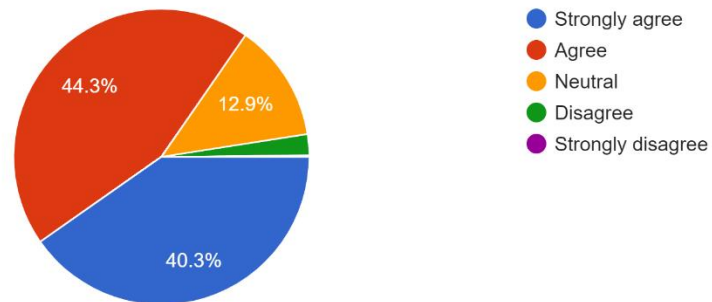
8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

566 responses



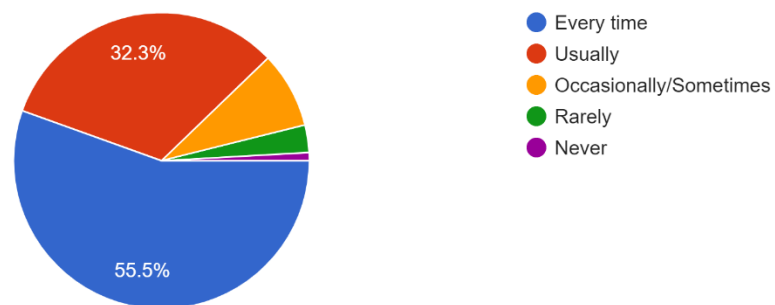
9. The institution provides multiple opportunities to learn and grow.

566 responses



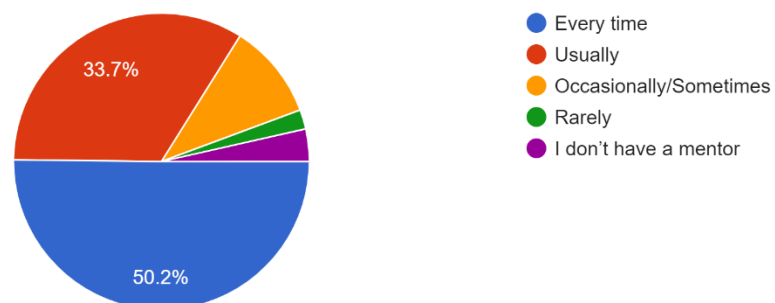
10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.

566 responses



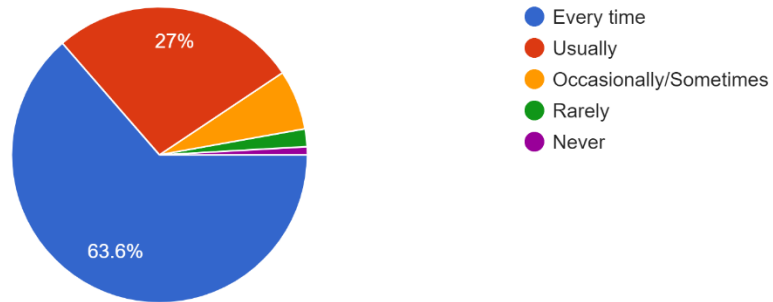
11. Your mentor does a necessary follow-up with an assigned task to you.

566 responses



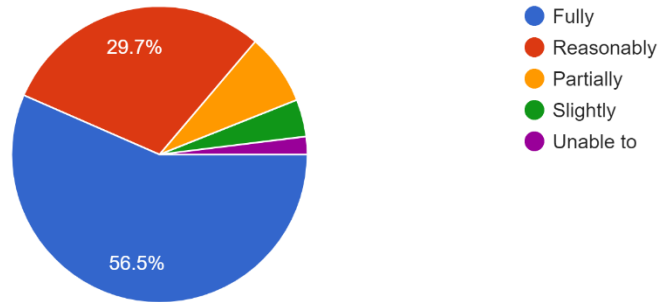
12. The teachers illustrate the concepts through examples and applications.

566 responses



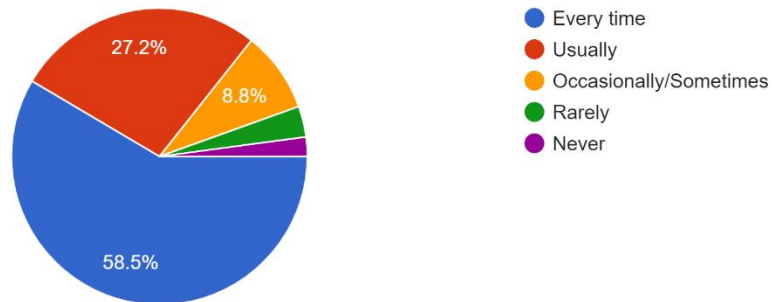
13. The teachers identify your strengths and encourage you with providing right level of challenges.

566 responses



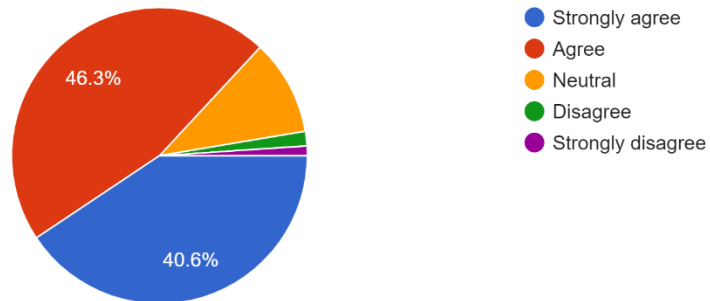
14. Teachers are able to identify your weaknesses and help you to overcome them.

566 responses



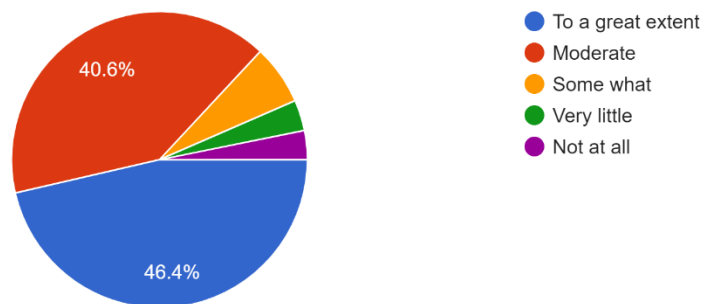
15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

566 responses



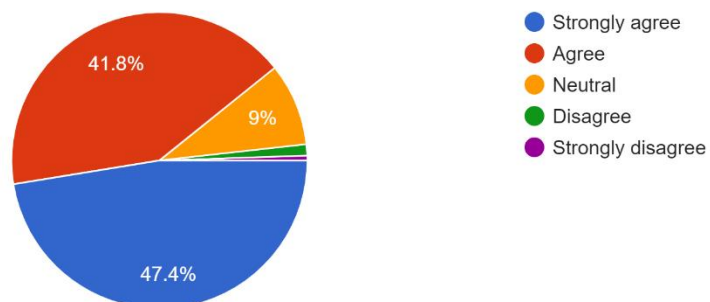
16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

567 responses



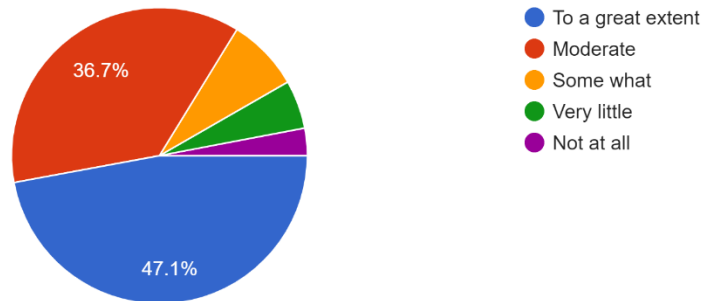
17. Teachers encourage you to participate in extracurricular activities.

567 responses



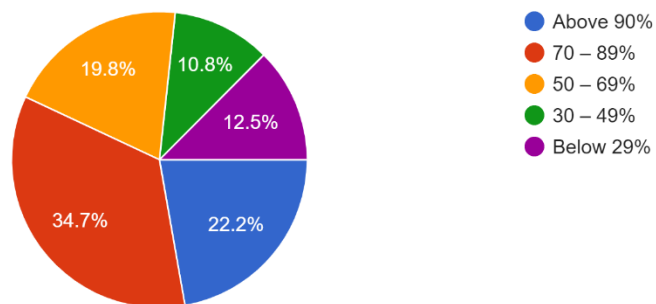
18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

567 responses



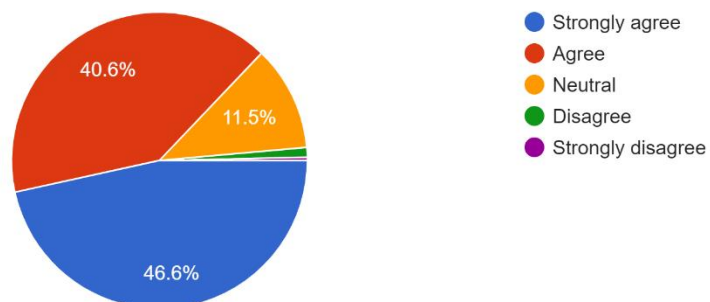
19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

567 responses



20. The overall quality of teaching-learning process in your institute is very good.

567 responses



**Some observations/ suggestion from students to improve the overall-teaching learning experience in the institution-**

a)

- More motivational poster should be installed.
- Should try to have more mentoring and doubt clearing classes.
- All the teachers of our college are very student-centric, we are proud to be here.
- Teachers could be more interactive with the students to make learning simple and interesting.
- More parent teacher meetings required.
- We are well informed and get all Government facilities like scholarship, student credit card etc.

b)

- Infrastructural facilities like class rooms, laboratories and library need to be improved
- This the Best Government College in Hooghly district, we are proud to be here recently we have accredited with NAAC B+. However, more ICT tools such as LCD projectors should be there.
- Better laboratory facilities with properly working equipment needed.
- Canteen is good and student friendly but need to be improved. Promote internship, student exchange and field visit opportunities for students.
- College playground required proper maintenance round the year.

Action taken report

The feedback received from the students has reviewed thoroughly. On the basis, of the feedback received, the following actions have been taken, keeping in mind the needs and interests of the stakeholders. The detailed analysis and suggestions were placed in the IQAC meeting dated 18<sup>th</sup> July, 2023 for appraisal and suggestions of members and for further action.

- The analysis of overall feedback of the students show that majority of students are satisfied with overall performance of the institution. In respect of syllabus coverage, few students have expressed that the syllabus covered ranged between 55-69%. Therefore, it is decided to request the teachers to complete the syllabus in the forthcoming semester.
- The librarian of the college was requested to be a part of the meeting in order to discuss the students' responses regarding the library and its resources.
- Some students suggested improvement of infrastructural facilities; the college authority managed to renovate the canteen, laboratories, classrooms, and students' common room

and is the process of other renovations. Furthermore, the inputs collected were taken into consideration to improve the overall learning experience for students.

- Actions are taken to develop and expand the sports and games facilities in the institution for the benefit of the stakeholders within and outside the institution.
- The institution has provided indoor game facilities for the students within the campus.

**IQAC Coordinator**

**Principal**